Vendor Management Application for ServiceNow

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Project Number CS301

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The purpose of this project is to develop an application for ServiceNow, a platform-as-a-solution for business needs. Whether it is to a private business or a government agency, this application aims to deliver an easy-to-use solution for all stakeholders involved in the vendor-acquisition and review process.

The application is comprised of two aspects: Service Portal, and Service Management. Service Portal is the web-based front end for various vendors. A point of contact (POC) will be able to request a new vendor account, fill in the detailed profile, then complete the additional forms such as previous job history. They will also be able to request additional POCs for the vendor company.

Service Management is the point of view for Vendor Manager and the various personnel for the business that deploys ServiceNow. The Vendor Manager will be able to approve new accounts, request new/updated information, and notify vendors with any exception that may happen.

Vendors will be able to view jobs posted by the business. They will be able to comment and request additional information if needed. Vendors can also establish contract vehicles in order to fast forward the job application process.

ServiceNow is based on a variety of technologies such as AngularJS, Mozilla Rhino, and their own Glide stack, an extensible Web 2.0 development platform that facilitates development of forms-based workflow applications.

Keywords: vendor, management, servicenow

